

Mr Ian Kermode Court View Chambers 14 Albert Street Douglas IM6 2HA Manx Utilities PO Box 177, Douglas Isle of Man, IM99 1PS

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Our ref: 2398494

16 May 2022

Dear Mr Kermode

We write further to your request which was received on 20 April 2022 and which states:

"Please can you confirm the following:

- 1. As at 31st March 2022 what was the total number of persons employed by Manx Utilities (combined full and part time)?
- 2. From such overall total, how many were employed full time and how many part time?
- 3. What was the total annual amount paid in salaries to persons employed by Manx Utilities as at 31st March 2022?"

Our response to your request is as follows:

1. Typically, Manx Utilities internal reporting refers to Full Time Equivalent (FTE) rather than Headcount. This FTE figure is shown in the table below, along with extrapolated headcount as requested.

The figures are further defined into substantive (permanent) and non-substantive (non-permanent - i.e. fixed term, trainee or internship / work experience) roles. Manx Utilities is cognisant of its role as a significant local employer in developing talent and skills for the benefit of the broader Island workforce, and typically hold a number of staff in development roles such as formal apprenticeships or internship roles. Other non-substantive roles are normally linked to specific short term projects. For transparency all figures are included in the response.

	FTE	Headcount
TOTAL (incl. non substantive roles)	368.9	395
Apprentices	10	10
project	13.25	14
Internship / experience	7	7
Total substantive roles	338.65	364

## 2. 381 Full Time and 14 Part Time

3. Total annual amount paid in salaries as at 31 March 2022 = £14.9m

Please quote the reference number 2398494 in any future communications.

## Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <a href="https://services.gov.im/freedom-of-information/Review">https://services.gov.im/freedom-of-information/Review</a>. If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

- 1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
- 2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at <a href="https://www.inforights.im">www.inforights.im</a>.

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at www.gov.im/foi.

I will now close your request as of this date.

Yours sincerely

