

Mr Ian Kermodé
Court View Chambers
14 Albert Street
Douglas
IM6 2HA

Manx Care
Noble's Hospital, Strang
Braddan, Isle of Man IM4 4R
(01624) 650 000

Our ref: 2913366

16 February 2023

Dear Mr Kermodé

We write further to your request which was received on 7th February 2023 which states:

*"Please can you confirm the following:
How much did Manx Care spend on private taxis, minibuses and ambulances during 2022 (to include on a contractual basis and ad hoc basis or or relation to patient transfers)?
Thank you."*

You further clarified:

"The information sought is in relation to all spending on private taxis, minibuses and ambulances for whatever purposes (not just in relation to patient transfers)."

Our Response

During the period 1 January 22 to 31 December 22 Manx Care spent the following on private taxis, minibuses and ambulances:-

Total = £794,415 nett of VAT

Please note:

- The figure cannot be split by type as the data is not held separately in the accounts: further breakdown can only be identified by accessing individual paper copies, which we are not required to provide by the Act S11(3)(b): "complying with your request for information would require us to create or derive information from information that we hold"
- The figure only includes taxis, minibuses and ambulances procured from the private sector.
- Taxi journeys paid via payroll have not been included as this data is classified as subsistence along with other staff expenditures and can only be identified by accessing individual paper copies, which we are not required to provide by the Act S11(3)(b): "complying with your request for information would require us to create or derive information from information that we hold"

Please quote the reference number 2913366 in any future communications.

Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at www.inforights.im.

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at www.gov.im/foi.

I will now close your request as of this date.

Yours sincerely

