

Mr Ian Kermodé  
Court View Chambers  
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Manx Care  
Noble's Hospital, Strang  
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(01624) 650 000

**Our ref: 3379973**

11 October 2023

Dear Mr Kermodé

We write further to your request, received 5 September 2023, which states:

*"Please can you confirm the following:*

- 1. How many IOM residents were on any form of hospital waiting list (for any treatment, diagnosis or to see a consultant) as at 1st September 2018 (or the nearest date thereof)?*
  - 2. How many IOM residents are currently on any form of hospital waiting list as at 1st September 2023?*
  - 3. How many IOM residents died in each of the years 2018,2019,2020,2021 and 2022 whilst any form of hospital waiting list?*
- Thank you"*

#### **Our Response**

- 1. How many IOM residents were on any form of hospital waiting list (for any treatment, diagnosis or to see a consultant) as at 1st September 2018 (or the nearest date thereof)?*

While our aim is to provide information whenever possible, in this instance Manx Care is unable to provide the information that you have requested. This is in line with Section 11(3)a of the Act, as a practical refusal reason applies; namely we do not hold or cannot, after taking reasonable steps to do so, find the information that you have requested.

Manx Care have been unable to locate any outpatient waiting lists for 2018 in our historic records. We are unable to back date current outpatient reporting as we can only show a current snapshot in time. However, for advice and assistance, we have provided outpatient referral data from March 2020: [Fol 3379973\\_Hospital Waiting List.pdf](#)

- 2. How many IOM residents are currently on any form of hospital waiting list as at 1st September 2023?*

Please see attached [Fol 3379973\\_Hospital Waiting List.pdf](#) which includes Outpatient referrals as at 31/08/23, Inpatient as at 08/10/23 and day case as at 08/10/23

- 3. How many IOM residents died in each of the years 2018,2019,2020,2021 and 2022 whilst on any form of hospital waiting list?*

	2018	2019	2020	2021	2022
Admitted patient care waiting list entries where removal reason is 'Patient Died'	134	126	150	132	165
Outpatient referrals where cancel reason is 'Patient Died'	604	578	599	600	694

**CAVEAT:**

- Assumed all patients on the waiting lists are IoM Residents.
- Admitted patient waiting lists figures only include a person once, regardless of how many waiting list entries they had.
- Outpatient referral figures only include a person once, regardless of how many open referrals they had.
- Outpatient referral figures include everyone waiting for an appointment, regardless of if this is New or Follow Up.\*
- Where a patient died whilst on an admitted patient waiting list and with an open outpatient referral, they will be counted in both columns

Please quote the reference number 3379973 in any future communications.

**Your right to request a review**

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at [www.inforights.im](http://www.inforights.im).

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at [www.gov.im/foi](http://www.gov.im/foi).

I will now close your request as of this date.

Yours sincerely

A dark, horizontal redacted area, likely covering a signature or name.